

## **Collection of Passport/Documents at VFS Application Center in Katmandu, Nepal**

From 16th June, 2008, all applicants / agents applying through VFS Australia Visa Application Center, Katmandu, Nepal need to collect their Passport / Documents back from VFS Australia Visa Application Center, Katmandu, Nepal.

DIAC suggests all applicants / agents confirm the status of their applications before approaching VFS Australia Application Center, Katmandu for collection of their Passport / Documents.

VFS clients can confirm the status of their applications by calling on the helpline 00977–12004757 or by checking the status on the website [www.vfs-au-in.com](http://www.vfs-au-in.com)

The timings for collection at VFS Australia, Katmandu Center will be from 0800 hrs till 1600 hrs.

Please note incase your Passport / Document are to be collected by your representative, we would request the applicants to provide an authority letter for the same and also the representative should carry any valid Photo Identity card at the time of collection.

For any further enquiry, kindly contact us at [info.auin@vfshelpline.com](mailto:info.auin@vfshelpline.com), or can call us at 00977–12004757 or 011 – 46523000.